



Your free passport guide to getting your dream job as Cabin Crew with Commercial Airlines in the Middle East.

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*\*This free guide is organized around the most important parts of travel: check-in, security, boarding, safety rules, take off and getting to your destination!*



# 1. Check-In: Introducing Monika and Elite Cabin Crew

**Hi, I'm Monika.**

Thank you for downloading our free e-book on how to become a cabin crew. Before we get started with this free guide, let me introduce myself and explain why I'm best placed to help you with your journey.

Together with other specialists in the field- flight attendants, ex-HR recruiters, and other industry experts- I founded Elite Cabin Crew in 2018 to help young men and women achieve their goals of becoming cabin crew for the best-known commercial airlines. Growing up in the Czech Republic, I was always surrounded by tourists coming to see the beautiful sights in my own country and quickly developed a curiosity for other cultures and countries. As I got older, I was never sure what career path would be right for me, but I knew I wanted to see the world. While I was figuring out which path to take, I worked in a number of different jobs- a hostess at restaurants, as a personal trainer, and in a few sales positions. I realized that I was a great fit for customer service oriented jobs – I was confident, friendly, helpful and always smiling. What's more, I loved working with people from all over the world.

So, in 2011 when a few friends of mine told me about their work with Emirates Airlines, I immediately began to dream of traveling the skies to new countries and seeing the world in a job that would build on my skill sets and let me work with people from diverse backgrounds.

So far so good. But I didn't really know how to get there... Dubai seemed like a million miles away. What could someone like me with no previous airline experience offer to a global company like Emirates?

After months of research on the different airlines and jobs available, I knew that I wanted to become Emirates cabin crew. I worked hard to prepare a clear and professional CV, took a hundred different pictures before settling on the perfect one, and read countless articles online about preparing for assessment days. When the assessment day finally came, I felt ready, but I was always worried that I didn't have what it took to get an interview.

Fortunately, my hard work and research had paid off and I was selected to continue into the second round. In the end, I was one of only three candidates selected out of more than 300 applicants! I finally made it.



After 5 years in Dubai, my love for life in the skies was confirmed and I knew this was the right career path for me. I loved my time with Emirates and was able to see and experience so many new countries and cultures I had only dreamed of as a little girl in Czech Republic.

Fast forward a few years and I was itching for a change. While I absolutely loved my job, I began looking for new opportunities with private companies. My experience and background made me a solid candidate for VIP airlines, but I knew I'd have to showcase my personality to really set me apart from other applicants. I began applying for positions with private companies and VIP clients, and within a few months I was offered a position with the royal family of Jordan. Working with VVIP clients was rewarding, and I loved the chance to live in a new place with new opportunities. After a few years, I started applying for other roles, and was soon offered another VVIP position with the royal family of Saudi Arabia where I work today.

As someone with years of experience, I was constantly getting questions from friends and people I met along the way about how I got started, and how could they manage to land a job like mine? I realized I had a lot to offer to men and women looking to join the aviation industry. I know the recruitment requirements, what to expect out of the process, and have insider information about various airlines and VVIP opportunities. So, in 2018 I founded Elite Cabin Crew as a way to help people navigate the long road to becoming a cabin crew. My hope is that my experience and knowledge, combined with a team of specialized colleagues, can help you achieve your cabin crew dreams today. Who knows?! Maybe one day you'll be working for a royal family too!

In the meantime, I'm here to offer you guidance, answers to questions, and mentorship along your journey.



**Here I am pre-cabin crew (left), with Emirates (center) and in my newest position with a VVIP private company. Come fly with me!**

## Elite Cabin Crew

Along with a team of industry experts, I founded **Elite Cabin Crew** in 2018 as a way to support ambitious men and women to fulfill their dreams of becoming cabin crew- both for commercial airlines and private companies. Today, the business excels thanks to a team of specialized individuals, including other cabin crew, ex-HR recruiters from Emirates, and design specialists with a combined thirty years of experience. Each Elite Cabin Crew team member shares the common goal of helping you become the best applicant you can be. Elite Cabin Crew has people to answer all of your burning questions and to help you create the perfect CV, help you prepare for every step of the recruitment process, and provide one-on-one support for your questions and concerns.

### What do we offer?



*Click on the images above for more info!*

### What can you expect out of this E-Book?

This free e-book is intended to lay out all of the basic information you will need to get started in your cabin crew career. This e-book includes basic information about cabin crew life, some tips for your application process, and the key requirements for commercial airlines in the Middle East.

This e-book is just the tip of the iceberg in terms of what Elite Cabin Crew can do for you! Although you'll find important information that is useful in making some initial decisions and planning, there's so much more to learn. That's why Elite Cabin Crew offers personalized packages for those interested in taking this journey to the next level. Whether you need help designing and writing the perfect CV, tailoring your cover letter to highlight what makes you special, or more personalized one-on-one coaching to get you through the process, we've got your back!



## What people are saying about us...

I GOT MY DREAM JOB! All thanks to Monika's professional team! After her online course, all her instructions helped finding my current dream job as a VVIP FA. I was working in commercial and I really cant thank them enough to help me to achieve this incredible upgrade in my career! If you follow Monika's guidance and you work on it, you will GET your dream job as I did!! :) THANK YOU !

- Lucia Longobardo Martin



I am speechless and it is unbelievable to still find people who are there to help you to find a job. Monika always answered our questions and was there for us even before and after the workshop, searching for VIP cabin crew vacancies for us.

Her workshop is very good. I enjoyed the photo shooting and the session about her experience as a VIP cabin crew. She explained in detail how the job looks, how to make the CV, etc. I definitely recommend.

- Natasa Aleksova

Thank you to Monika at Elite Cabin Crew for all her help and advice. She helped me create the perfect CV and get ready for the interview. She is very professional and experienced. She replied to any question or query I had without delay. She has given me all the tips, tricks and confidence to apply for any Middle Eastern airline. I would recommend Elite cabin crew to people who need guidance for open days, assessment days, interviews and or help in answering any questions you may have. Thank you to the Elite Cabin Crew team.

- Deirdre Miskella



I am speechless to Monika and all the team!  
I contacted them regarding how to join my dream team and helped me by editing my CV professionally and make me feel confident for my interview!  
She is very very friendly, kind, professional and easy to communicate!  
I would like to thank Monika and all the crews for taking your time to make me the perfect candidate!  
I am definitely recommending Monika and all her crew if you would like to land to your dream job!!  
Keep shining!

- Suzanna Yisehak

Find out what other clients have loved about Elite Cabin Crew, click [here!](#)

## 2. Security Check: Do you have what it takes?

As you begin your journey towards becoming cabin crew, there are some important factors to consider. These include thinking about:

- Is cabin crew life a good fit for you?
- What do you need to apply for positions?
- Where should you apply- what is the difference between major airlines?
- What should you expect throughout the process?



Let's break these down a little further.

### A. Is Cabin Crew life a good fit for you?

Working as cabin crew is incredibly rewarding and it can be a lot of fun – BUT it is not an easy job. When deciding whether or not you could succeed and be happy as cabin crew, it's useful to think about some of the pros and cons. Here's a peek at my own pros and cons list along with some insider details:

PROS	CONS
You get to travel to all parts of the world. <b>Since you're working, you're basically getting to travel for free.</b> When your flight is more than 5 hours, you will get a longer layover- anywhere from 18 to 100 hours!	Frequent travel can be exhausting and hard on your physical and mental wellbeing. Physically, you may notice differences in visible things like your skin and weight, or experience changes to your immune system and how often you get sick. Although this is challenging, you'll soon learn the best ways to keep healthy and strong despite a demanding job.
<b>Your fellow cabin crew can become life-long friends with whom you share thousands of memories.</b> I still have best friends working at Emirates even after years of being apart!	Airplanes can often be stressful places – whether passengers are giving you a hard time or turbulence makes work difficult. You need to have a lot of patience and be able to cope with stress in a healthy and balanced way.

<p><b>You will never get bored of routine-</b> because there really is no “usual”. Your flight routes and cabin crew colleagues are constantly changing so you are never stuck working the same flight over and over again with the same people.</p>	<p>You're going to be away from your family and friends quite a lot- it's the price you pay for seeing the world in such a mobile job. It can be hard to keep in touch with people when you're never sure where you'll be in the next few days, and you're bound to miss out on special occasions and events at times. You'll learn to cope, and the good news is you can always use your discounted tickets to visit them on off-days.</p> <p>Not having a daily routine can be stressful for some people. You will need to create your own routines and have the discipline to follow them, wherever you may be!</p>
<p><b>Your accommodation, transportation, and uniform are all included perks of the job.</b> Most airlines will house cabin crew together in large compounds or buildings- you can request to share with another cabin crew as most apartments are shared by two cabin crew. The airline will also cover transportation to and from the airport so you never have to worry about getting to/from work either!</p>	<p>Living out of a suitcase can be tough at times, but you'll be well prepared with all of your uniform pieces provided to you and enough sets to last you a week. On the bright side, you'll become somewhat of an expert and light packer!</p>
<p><b>You get between 8 days and 12 days off each month to spend however you wish.</b> You can choose to travel or explore the city where you're based- it's all up to you and what you like to do! Sometimes your days off are all in a row, sometimes they're more spread out, but however long they are there are plenty of things you can do in your down time.</p>	<p>Your holidays don't always align with the days you want off, and this can make it difficult to plan trips or make it home for special holidays like Christmas or Easter. You can get used to missing some key events and find other ways to celebrate, or make it up to your friends and family next time you're home.</p>



<p>You have access to amazing discounts- for you and your family/friends! Cabin crew can buy flight tickets on your airline or partner airlines at a 90% discount as long as there is space for you on the desired flight (there usually is!). There are also countless discounts offered to crew for other things too- like restaurants, bars and shops!</p>	<p>There is not really a downside to that ;)</p>
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## B. Deciding Where to Apply

There are so many different airlines in the Middle East where you could potentially apply. The largest and best-known ones include:



While there are a number of factors to consider when deciding where to apply, some of the key things I suggest you think about are:

### LOCATION

Where will you be based if you work for this company? If it is Emirates, you'll be living in Dubai, if it is Qatar Airways you'll live in Doha. Each city has different things to offer and it's important to consider how you can envision your daily life in each one. If you are the type of person who prefers smaller or less-touristic cities, consider looking at Saudia –based in Jeddah- or Etihad- based in Abu Dhabi. Looking into what the lifestyle would be like in each city is an important step to figuring out with airline is right for you.

### SALARY AND BENEFITS

Salary and benefits are definitely something you want to consider when deciding where to apply. While all the airlines included in this booklet offer cabin crew accommodation and transportation, the salary packages are quite different.

Usually, you'll make between €1,100 - €1,800 per month as a base salary as entering cabin crew, but this can differ for specific airlines and companies. In addition to this base salary, most airlines will pay you a flying pay per flight hour

you work, and you will usually work between 70-100 hours per month.

Additionally, you get per diems for the time you spend in the destination based on company policy, and other perks like your accommodation and transportation to/from the airport are always covered. Your take-home pay often comes out between €1,500 - €2,300 per month. Most companies offer a fixed term, three-year contract. You are guaranteed a minimum of 30 days off per year, and offered a return ticket to your home country at no cost once per year. You will also be eligible for benefits like medical insurance.

Here's a simplified look at what this means. Keep in mind, these figures are based on average packages from commercial airlines in the Middle East, so the exact numbers may differ. In my experience, these are pretty accurate!

<b>Basic Salary</b>	€1,100 - €1,800
<b>Flying Hours</b>	70 – 100 hours/month
<b>Per Diems</b>	€25 - €100 depending on the airline, how long you will stay, and the destination city costs
<b>Other Benefits</b>	Hotel and local transportation to/from airport in destination country
<b>Total Salary Package</b>	Approximately €1,500 - €2,300, depending on your flying hours and per diems

### **C. Getting Started: What You Need to Start Applying for Jobs**

**Ready for the next step? Let's talk them through one-by-one.**

Once you decide where you want to apply, it's time to really get started! The key things you will need are a well-organized curriculum vitae (CV) and professional photographs in business attire. You should also always bring a copy of your passport and make sure you read the requirements carefully to make sure you've got everything you need. Once you submit these things- whether through an open day, online, or at a CV drop-off day- you'll need to wait to hear if you have been selected for an Assessment Day.

This is when the real work begins. It's one thing to look good on paper, but you'll need to be thoroughly prepared for the in-person component as well. This includes practicing responses to common questions, fine-tuning your ability to speak about your past experiences and what makes you a strong candidate, and taking some practice tests for the technical parts of the process (e.g. English test).



# 5

## PRO TIPS

for success



- 1. Do your research.** Look through the information provided above about the various airlines in the Middle East. We've provided a basic overview of the requirements for each in the next section, but you should also think about some practical things, for example where you'd like to live.
- 2. Make sure your CV stands out.** You will want to highlight all of your past experiences in customer service and describe what your responsibilities were. Your aim in your CV is to show a recruitment manager that you have and can work well under pressure with a diverse customer-base. Keep in mind you don't want your CV to be too long- keep it 1-2 pages maximum! It's also important that your

CV doesn't look like everyone else's does. Imagine yourself as a recruiter seeing hundreds of black and white CVs and cover letters per day- wouldn't you want to see someone put in the effort to make theirs stand out?! I know I would. A little bit of design and color (while maintaining a professional look) can go a long way!

***"Always have your photo on the first page. This gives recruiters an immediate look at who you are and helps create a more personalized CV- they can immediately put your face to your name."***

### **3. Make sure your photographs look professional and follow the guidelines.**

While it is possible to use a personal photograph for your application, I recommend using professional photographs whenever possible. A professional is going to be much better at getting the shot right and helping you put your best foot forward. Pay close attention to the detailed guidelines for photographs (Emirates' guidelines, for example) and make sure you're dressed appropriately for each type of photo as you will need formal photos and smart/sophisticated photos (for Emirates only). It's usually required to include a full body shot and a close-up passport size photo of each.

**4. Always dress to impress, whether it's a CV drop-off day, Open Day or Assessment Day.** Airlines pride themselves on their image and cabin crew is often the first image associated with their company. As such, make sure you look the part and dress in business or business casual attire for any opportunity to meet recruiters. Blazers and suits are recommended to show recruiters how great you look in something similar to the airline's uniform. While you don't need to have model looks, you do need to show that you put effort into looking pleasant, friendly and professional.

***"Try to coordinate your outfit to match the colors of the airline you are applying to work for. This will make you stand out and help recruiters envision what you will look like in their uniform. Don't be afraid to add some color to your outfit- especially since everyone else will likely show up in black and white!"***

### **5. Practice interview questions and answers to make sure you're fully prepared.**

This may seem like a no-brainer, but practice really does make perfect and you would be surprised how many people show up to Assessment Days without a clue of how to answer key questions. Show recruiters your determination by being ready to answer all their questions in a well-spoken, clear and coherent manner. Questions will cover your past experience, your motivation for applying, and are intended to show recruiters your personality. You can find practice interview questions online, and go through relevant and appropriate responses with me during a coaching session!

### 3. Boarding: Breaking Down the Application Process

**Now that you've made it this far, let's talk about the application process- what it looks like, what you should expect, and how to make the best first impression you can.**

#### **1. CV Drop-Off Day:**

Drop-off days are often posted online and offer candidates a chance to drop off their CV at a designated location between designated times (for example, drop off your CV at this hotel between 2pm – 4pm on a certain date). You are expected to bring specific documents, these may include your CV, photos (passport size and full-body photo), passport copy, and proof of your education, like a diploma or certificate.

You do not need to be invited to drop off your documents, but rather you can simply show up within the specified time. If recruiters like what they see in your CV (and it follows the guidelines and includes all pertinent information), they will invite you to attend an Assessment Day.

#### **2. Open Day:**

Open Days, similar to CV drop-off days, are open to any potential candidates and you do not need an invitation to attend. Candidates can show up to an Open Day in a city nearby, dressed to impress and with the relevant documents (usually CV and photos, but make sure you read the announcement carefully in case there are other requirements). At the Open Day, cabin crew candidates will be shown an informational video about the airline or see a presentation about the company. There is usually a session for Questions & Answers too, during which you can ask specific questions you have about the company or positions. As always, make sure you are presenting your best self and dress appropriately for the event.

**PRO TIP:** Think carefully about your questions as recruiters will be watching. While no question is silly or dumb, you want to present yourself as someone who has done the relevant research and who is well prepared for an assessment day or interview.

**If recruiters like your CV and decide to shortlist you, they will invite you to participate in an Assessment Day!**

### 3. Assessment Day:

Once you make it this far, you're almost there! I'm going to walk you through the assessment day process and give you some tips about how to wow the recruiters. You can make it to an Assessment Day either through the above opportunities (CV Drop-Off Day or Open Day), or if you submitted an application online and have been shortlisted.

If you are invited to participate in the Assessment Day, you've done well so far! Now keep the momentum going as you prepare for a full-day event. Over the course of the day you will be observed and judged by recruiters, who will decide who makes it into the following rounds.

You will participate in a number of different tasks throughout the day, starting with introductions (your chance to make a great first impression) and a physical test to make sure you can reach the required height (usually 212cm, barefoot on tiptoes). Recruiters will then select which candidates will continue the day and participate in group tasks and activities as well as an English test, and eventually, a final interview.

Group activities are used to assess a number of important qualities for cabin crew, like your ability to work and cooperate with others, your problem solving skills, your flexibility, your ability to negotiate, and how you react to stressful situations. Activities may include role-play or group work to solve a problem. You can prepare for these activities by testing some out prior to the Assessment Day.

**PRO TIP:** Make sure you engage with others during the group activity- that is the whole point! Recruiters want to see how you act in daily situations and how you work with those around you. It's important not to be too shy and quiet, but to show your personality in positive ways. That said, you also don't want to stand out too much or be too loud- it's all about balance and showing recruiters that you are able to manage difficult situations and maintain control, all in a polite and professional way.

The English test is another important component of the Assessment Day- it is either done on-site at the Assessment Day itself, or successful candidates are sent online links to take the test at home. The English test for different airlines differ slightly, but generally focus on vocabulary, grammar, and reading comprehension. You can definitely prepare in advance by accessing online practice tests!

Some airlines also ask candidates to complete a basic math test, but don't worry! It's not a complex test but one designed to test your logical thinking and



basic math skills. Some companies will give this test to assess candidates' ability to do basic math for daily tasks, for example, to keep track of the time in changing time zones and deal with sales of duty free items onboard.

Finally, some airlines will ask you to complete a personality test to determine what your personality type is and how you react to various situations. The test is multiple choice and designed to identify your main personality characteristics. Recruiters use this to learn more about your personality, but it is not used directly in assessing your application.

#### **4. Final Interview:**

If you pass all of the above components, you will be invited to attend a final interview, which is often the day after an Assessment Day or scheduled for a later date via an online service.

An assessor or recruiter conducts the final interview. While it is usually a one-on-one interview with one assessor, sometimes there can be two assessors present. During this final interview, the assessor will ask direct questions about your past work experience, your motivation to work for the company as cabin crew, and how you cope with normal daily situations. There is no standard set of questions, but you can be sure they will ask about your professional experience to date, its relevance to the cabin crew position, and how you have handled certain situations in the past. Make sure you prepare for these questions and have clear responses that demonstrate your personality, skills and knowledge.

**PRO TIP:** Come prepared with examples of difficult situations that you had to overcome in the past, how you deal with stress, working in team settings, and other common interview question responses. If you need help preparing, set up a coaching session with me and I'll help you through the interview step-by-step!

#### **5. What happens next?**

Now, you wait. Usually, airlines will get back to you within 4-6 weeks following your final interview. Once you hear back, the madness of relocating begins as you complete the required medical and security checks, sign a new contract, and set off for your new home!

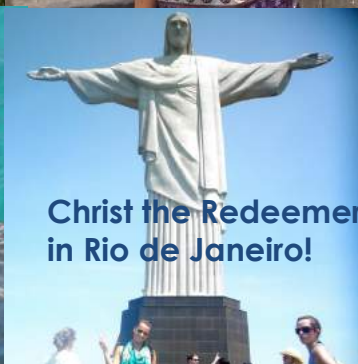
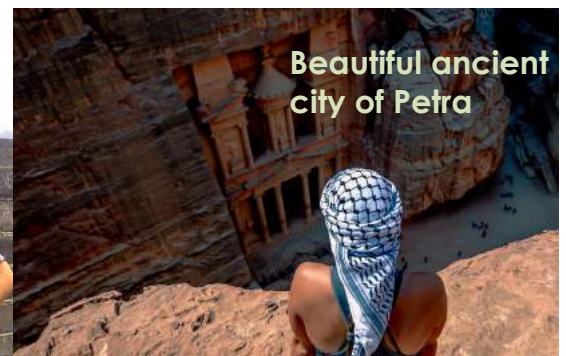
## 4. Safety Demonstration: Middle East Airline Requirements

Although each airline may have some of its own specific requirements, there are a number of requirements you will have to meet that are non-negotiable. **To put it simply, if you don't meet any of the following standards, you will not be considered for a position no matter how well prepared you are, so pay attention!**

### Basic/Standard Requirements

1. You are 21 years old or more (for Saudia and AirArabia it is 20 years or older);
2. Education requirement of a high school diploma or GED;
3. English fluency (spoken, written and reading);
4. You can reach 212cm high (barefoot);
5. You are at least 160cm tall (Emirates only);
6. You can meet the physical requirements of being cabin crew (standing for long periods, able to lift baggage to hold, etc.);
7. Any tattoos or piercings on your body cannot be visible while wearing the uniform. The only acceptable visible piercings are single ear piercings;
8. You take care of your appearance, dress well and maintain a clean, professional image;
9. You are customer service oriented and able to work with people from diverse backgrounds and cultures;
10. Your health status is good enough to meet visa requirements (e.g. no communicable diseases).

## ARE YOU READY TO TRAVEL THE WORLD?



## A. Emirates Airlines



<b>Headquarters:</b>	Dubai, U.A.E
<b>Founded:</b>	1977
<b>Cabin Crew Staff:</b>	20,000+
<b>Website:</b>	<a href="#">Careers</a>



Emirates Airlines is a Dubai-based company with a reputation for being one of the best airlines in the industry. Emirates Airlines has daily flight routes to hundreds of destinations across the globe. Emirates cabin crew comes from all over the world, and the company currently boasts 160 different nationalities as part of its staff. There are several key characteristics that recruiters look for in potential employees: positivity, confidence, flexibility, friendliness and a willingness and ability to help others.<sup>1</sup> If you join Emirates, you'll be joining a team of over 20,000 cabin crew.

### Requirements:

- At least 21 years of age at the time of joining
- Arm reach of 212 cm while standing on tiptoes
- Minimum height of 160 cm
- High school graduate (Grade 12)
- Fluency in English (written and spoken)
- No visible tattoos while you're in Emirates cabin crew uniform (cosmetic and bandage coverings aren't allowed)
- Can adapt to new people, new places and new situations
- Physically fit for this demanding role with a healthy Body Mass Index (BMI)

Source: *Emirates Group Careers – Cabin Crew*<sup>2</sup>

It is important to understand Emirates's personal hygiene and appearance requirements and take care of yourself to make sure you look your best at an Assessment Day. Emirates Airlines offers detailed guidelines for the photo requirements, which you can find below.

### Useful Links:

- [Emirates Photo Guidelines](#)
- [Emirates Careers, Recruitment Process, and FAQs](#)
- [Emirates: Life in Dubai](#)

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<sup>1</sup> Emirates Group Careers. Online. <https://www.emiratesgroupcareers.com/working-with-us/>  
Accessed September 13, 2019.

<sup>2</sup> Emirates Group Careers – Cabin Crew. Online. <https://www.emiratesgroupcareers.com/cabin-crew>. Accessed September 13, 2019.



## B. Etihad Airways

	<b>Headquarters:</b>	Abu Dhabi, U.A.E
	<b>Founded:</b>	2003
	<b>Cabin Crew:</b>	5,000+
	<b>Website:</b>	<a href="#">Careers</a>



Etihad Airways is based in Abu Dhabi, United Arab Emirates and is also known for its excellent customer service and it is the second largest airline in the country. Etihad started in 2003 and has since built itself a great reputation not only in the Middle East region, but globally. Working here would mean being based in Abu Dhabi with far-reaching flight routes (over 90 destinations) that let you see new and exciting places across the globe.

### **Etihad Airways looks for cabin crew employees with:**

- Minimum High School certification or any higher education;
- Fluent English verbal and written comprehension; another language is an additional benefit;
- Must be at least 21 years old on the date of joining;
- Confident in water and be able to swim with the aid of a flotation device;
- Able to reach 212cms without shoes;
- No tattoos or body piercing (exception for one earring in the lower lobe of each ear for females only) that would be visible whilst wearing the Etihad uniform (bandages and cosmetic coverings are not permitted);
- No criminal record;
- Excellent personal presentation, style and image;
- Willing to serve alcohol, including during the holy month of Ramadan;
- Willing to comply with UAE and GCAA visa, medical and health screening requirements.

Source: Etihad Airways Careers – Cabin Crew Job Position<sup>3</sup>

Furthermore, Etihad wants candidates with excellent communication skills and customer orientation.

### **Useful Links:**

- [Etihad Job Listings](#)
- [Etihad Recruitment Process](#)
- [Etihad Assessment Days](#)
- [Etihad: Life in Abu Dhabi](#)

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<sup>3</sup> Etihad Airways Cabin Crew Careers. Online. <https://careers.etihad.com/go/Cabin-Crew-Jobs/716001/>. Accessed September 13, 2019.

## C. Qatar Airways

	<b>Headquarters:</b>	Doha, Qatar
	<b>Founded:</b>	1993
	<b>Cabin Crew:</b>	13,000+
	<b>Website:</b>	<a href="#">Careers</a>



Another well-known and well-respected airline is Qatar Airways, based out of Doha, Qatar. Qatar Airways flies to 172 destinations and is one of the largest operators for international routes. While not as well known as Dubai, Doha is a charming city with a modern feel- it is home to large beaches as well as historical and architectural must-sees. Cabin crew for Qatar Airways consists of 131 different nationalities, and you'll join a team of more than 13,000 crew members.

### **Qatar Airways requires:**

- Minimum of 21 years;
- Minimum arm reach of 212 cms;
- High school diploma;
- Fluency in written and spoken English;
- Outgoing personality with excellent interpersonal skills;
- Ability to work within a multinational team;
- A love of travel;
- Passionate about customer service;
- Excellent health and fitness;
- Willingness to relocate to Doha, Qatar.

Source: Qatar Airways Careers – Cabin Crew<sup>4</sup>

### **Useful Links:**

- Qatar Airways offers some useful information online, and you register to receive updates about available jobs and opportunities. To sign up for updates, go to this link: [Qatar "Let Us Alert You"](#)
- [Qatar Job Openings](#)
- [Qatar FAQs](#)

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<sup>4</sup> Qatar Airways Careers. Online <http://careers.qatarairways.com/qatarairways/VacancySearch.aspx>. Accessed September 13, 2019.

## E. FlyDubai



**Headquarters:** Dubai, U.A.E  
**Founded:** 2008  
**Cabin Crew:** 13,000+  
**Website:** Careers



FlyDubai is another Dubai-based company that offers low-cost options for travelers. Fly Dubai has routes reaching 95 destinations in the Middle East, Africa, Asia and Europe. The airline has 40 Boeing 737-800 aircrafts and all its flights are within a 5.5 hour radius of Dubai.

### **FlyDubai requires the following minimum standards:**

- At least 21-years old;
- Minimum height of 158cm;
- High school diploma;
- Fluent in both spoken and written English;
- A valid passport which allows you unrestricted travel;
- No visible tattoos or body piercings (which can't be covered discreetly);
- Basic numeracy skills;
- Physically fit to meet the FlyDubai Cabin Crew requirements;
- International aviation experience is an advantage;
- One-year experience in customer service or sales.

In addition, you should be friendly and have an outgoing personality and able to handle a heavy workload. Communication skills are paramount to succeeding in the FlyDubai recruitment process.

### **Useful Links:**

- [FlyDubai Job Openings](#)
- [FlyDubai Culture](#)
- [FlyDubai Benefits](#)



## F. Saudia Airlines



**Headquarters:** Jeddah,  
Saudi Arabia  
**Founded:** 1945  
**Cabin Crew:** 13,000+  
**Website:** Careers



Saudia is an airline based in Jeddah, Saudi Arabia and they have cabin crew based in both Jeddah and Riyadh. The airline works mainly out of King Abdulaziz International Airport in Jeddah and offers flight routes to 95 destinations. While people often have a certain idea about living in Saudi Arabia, life as cabin crew can be quite different from those expectations. Cabin crew live in a crew compound, with access to everything you may need.

### Saudia requires:

- Education qualification, minimum degree of high school;
- Achieving the required level of English language;
- Minimum age is 20 years old and the maximum is 30 years old (Gregorian Calendar);
- Minimum arm reach of 212 cm on tiptoes, and height & weight must be according to SAUDIA standard chart;
- Must pass the screening assessment as per SAUDIA's standards;
- Medically fit for this demanding role as per SAUDIA Medical verification.

### Required Attachments: *(Missing any of the below will result in elimination)*

- Personal CV/Resume;
- Valid Saudi National ID for at least 6 months;
- Valid Passport for at least 6 months;
- Education degree showing the overall average/GPA (minimum of High School) (If obtained out of the Kingdom, you must attach the accreditation letter from Saudi Ministry of Education);
- Standardized Test for English Proficiency (STEP) by QIYAS with the minimum score of 47. After passing through the medical examination, candidate must complete further required documents such as (clear traffic record from any related violations, inquiry service print through "Absher" to prove that there are no security charges against the candidate).

Source: Saudia Careers (External Link)<sup>5</sup>

### Useful Links:

- [Saudia Job Openings](https://saudia.taleo.net/careersection/sv_externalcareersection/joblist.ftl)

<sup>5</sup> Saudia Online Career Portal. Online. [https://saudia.taleo.net/careersection/sv\\_externalcareersection/joblist.ftl](https://saudia.taleo.net/careersection/sv_externalcareersection/joblist.ftl). Accessed September 13, 2019.

## G. AirArabia



**Headquarters:** Sharjah, U.A.E  
**Founded:** 2003  
**Cabin Crew:** 13,000+  
**Website:** Careers



Air Arabia is yet another United Arab Emirates company, based in Sharjah. It offers low-cost options to customers flying to 170 destinations, primarily in the Middle East, North Africa, India, Central Asia and Europe. It works from Sharjah (U.A.E), Casablanca, Fez, Nador, Tangier (Morocco), Ras Al Khaimah (U.A.E), and Alexandria (Egypt).

**To work for Air Arabia, you will need to meet the following minimum requirements:**

- A minimum education up to Higher Secondary level;
- Age between 20 years and 25 years;
- Must have fluency in English language (written and spoken);
- Fluency in Arabic/Farsi/Urdu/Bengali/Malay languages will be an advantage (but is not required);
- Must meet the height and weight criteria within BMI;
- Female: Min. Height -160 cm - Weight to be in proportion to Age and Height;
- Ability to swim without a flotation device;
- Clear skin with no marks / tattoos that would be visible whilst wearing the cabin crew uniform;
- Medically fit to meet regulatory requirements;
- Prior experience in Customer service, Hospitality, Cabin Crew, Nursing will be preferred but not essential.

Source: Air Arabia Job Opening – Sharjah<sup>6</sup>


### Useful Links:

- [Air Arabia Job Openings](https://www.airarabia.com/en/careers)

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<sup>6</sup> AirArabia Online Careers. Online. <https://www.airarabia.com/en/careers>. Accessed September 13, 2019.

## H. Gulf Air

	<b>Headquarters:</b> Muharraq, Bahrain
	<b>Founded:</b> 1950
	<b>Cabin Crew:</b> 2,000+
	<b>Website:</b> Careers



Gulf Air is based out of Muharraq, Bahrain and offers flights to 50 destinations in 28 countries in Africa, Asia and Europe. The airline employs 2,000 flight attendants from 60 different countries globally.

**To apply for Gulf Air positions, check their job openings page and make sure you prepare:**

- Passport copy (your passport should be valid for a minimum of six months);
- Two passport size color photographs;
- A full-length color photograph;
- Your CV;
- Your high school certificate and any other educational certificates;
- Any references.

### Useful Links:

- [Gulf Air Job Openings](#)
- [Gulf Air Overview and Requirements](#)
- [Gulf Air Recruitment Process](#)
- [Gulf Air Benefits](#)
- [Gulf Air: Living in Bahrain](#)

**While these are some of the major airlines in the Middle East, there are others too. If there is an airline you are interested in applying to that is not included above, set up a Skype call with me to talk through the requirements and process!**

## 5. Take Off: Frequently Asked Questions and Answers

Here you can find some of the most frequently asked questions I've received over the last few years. While I hope you can find the answers you need below, feel free to reach out with additional questions you may have.



**Can I apply for cabin crew positions without any previous experience in aviation?**

Absolutely! As we have covered in this E-Book, the standards requirements for airlines are the only non-negotiable aspects of the recruitment process. While some airlines might prefer to see at least one year of past work experience in hospitality or customer service, for most airlines this is something preferred but NOT required.

As such, if you have any experience in hospitality, sales, or customer service- definitely highlight this. If, however, you are a new graduate or simply haven't worked in the past, make sure you comply with the other requirements and show that you are capable of making a great cabin crew- this is NOT a make-or-break requirement!



**Can I show up to an Open Day without an invitation?**

Yes! You are allowed to attend CV drop days and open days without filling out a prior application and without being invited. These are opportunities to present your CV and make a good first impression.

To attend an Assessment Day, you must have already submitted an application online or through an Open Day or CV drop day and you should have been invited to participate. If you show up without an invitation, you will not be allowed to stay.



**I have tattoos and visible piercings. Will this disqualify me from a cabin crew position?**

No, not necessarily. The answer to this question depends on the location and visibility of your tattoos and piercings. These are alright if they are completely covered by your standard uniform- you should not be able to see any tattoos or piercings while fully dressed. The only acceptable piercings are single holes in



your ear lobes- any other piercings will need to be removed prior to working. If the holes are not noticeable once jewelry is removed, you are good to go!

**Note:** Unfortunately this IS a make-or-break criteria. If you have a visible tattoo (for example, on your hand, face, or neck), you will NOT be eligible for cabin crew positions.



**Are you paid during training courses or do you have to cover the costs by yourself?**

Yes! The airline will cover your accommodation and begin paying your salary the day you arrive in your new home base. If your training is held in this city, you can expect to be paid and have housing from the very start.



**Once I get a position, how does the airline decide on promotions and raises?**

If you get a cabin crew position, the first six months will often be probationary. Following a year of working, you will go through a performance review with a line manager. This review is used to assess your performance and, eventually, decide whether your performance warrants a promotion or raise or not.



**How many languages do I need to speak to become a cabin crew?**

For commercial airlines in the Middle East, the only language requirement is English. You must show that you are comfortable speaking, understanding, and reading and writing in the English language. This is the only requirement, but other languages may be advantageous and should be highlighted on your CV.



**I wear glasses and have never liked wearing contacts. Can I wear my glasses as a cabin crew?**

No, you may not wear glasses while working as cabin crew. You must be able and willing to use contact lenses while working. I would recommend always wearing contacts to open days, assessment days and interviews too- you want to show recruiters that you understand the requirement and are willing to comply.



**I see the age requirements for being at least 20 or 21 years old. Is there an upper age limit – when are you too old to apply?**

There is no stated upper age requirement, and you are welcome to apply for cabin crew positions at any age above 20 or 21 (depending on the airline). However, from experience I can say that people above the age of 35 often have a tougher time getting accepted. This is because airlines want candidates who are physically fit and in their prime, able to handle long hours and standing positions. Of course, you can still apply, and you will just have to demonstrate your physical wellness and readiness to be flexible and helpful.



**I am concerned about my weight- most career websites say your weight should be “proportionate” or within a healthy BMI. What does this mean and how do I know if my weight is acceptable or not?**

Recruiters want to see healthy applicants. This does NOT mean you need to be model-thin or have a certain number on the scale. It simply means that your height and body weight should be healthy in line. Your Body Mass Index is basically a measure of our body mass divided by your body height (kg/m<sup>2</sup>) and you can use a simple online tool like this one ([BMI calculator](#)). If your result says “healthy” you are in great shape.



**I have dyed my hair for my whole life. Will I have to stop as cabin crew?**

No, you are allowed to have dyed hair as cabin crew as long as it looks natural. No crazy colors allowed! But if you dye your hair blonde and your roots are not showing, you will be allowed to fly. In terms of length, any length is acceptable if it is styled appropriately, but you are not allowed to have any shaved portions of your head and no dramatic haircuts. Basically, make sure you look professional and have a simple, classy hairstyle whether short or long.



**Me as Emirates Cabin Crew – I made some life-long friends!**



## 6. Smooth Flying: What You Should Do Now

### A. Action Plan:

My advice to you is to make a simple, concrete action plan for the things you need to do first. Remember, the most important things are your CV, photos, and presentation. Use this simple checklist to plan out your next steps:

#### **Your Photos:**

**1. Have you taken professional-looking photos in line with airline guidelines?**

Yes                      No

If "No", ask us for our advice on your photos and let us help you create and select the photo gets your foot in the door! See our services, click [here](#).

**2. Have you double-checked the format and size requirements?**

Yes                      No

If "No", ask us for our advice on your photos to make sure they meet the relevant guidelines to a T! See our services, click [here](#).

**3. Have you printed out your photos?**

Yes                      No

If "No", make sure you have a set of photos on hand at any CV drop day, Open Day, or Assessment day. These should be printed on high-quality photo paper.

## Your CV:

### 1. Do you have a CV?

Yes      No

If "No", get to work on a CV that presents your skills and past experiences.  
Get our expert advice on content and formatting. See our services, click [here](#).

### 2. Is your CV well organized and does it describe each past experience in clear, easy to understand language? Does it highlight customer service, sales or hospitality experience?

Yes      No

If "No", try to think back to your job and what responsibilities you had that show you are responsible, dedicated, and an excellent customer service provider.

Need support? Check out our CV services here, which include content support to make your experience shine. See our services, click [here](#).

### 3. Does your CV include all the required information (name, date of birth, height, weight, contact information)?

Yes      No

If "No", make sure you include this vital information at the start of your CV, generally next to your photo.

### 4. Does your CV have a visually appealing format?

Yes      No

If "No", consider professional help from Elite Cabin Crew to put your CV in a designed format that is sure to be eye-catching and appealing to recruiters.

## **Samples:**





### **Assessment Day Prep:**

**1. Have you practiced an introduction of yourself that highlights your personality and makes you stand out?**

Yes                      No

If "No", get to practicing! Write-out an informative but interesting introduction that lets recruiters know who you are. Include something different or unique about you that will make recruiters remember you in a great way!

**2. Have you prepared for the English and numeracy/math tests?**

Yes                      No

If "No", check out the next section for some useful websites where you can practice English and Math tests. Start practicing your spoken English with friends and family, and start watching TV in English or reading English books.

**3. Have you practiced sample interview questions to make sure you're ready for recruiters' questions?**

Yes                      No

If "No", work with Elite Cabin Crew to get in one-on-one practice for common interview questions. I've personally gone through tens of interviews, and I know what recruiters are looking for in responses. Check out our one-on-one coaching sessions and preparation workshops here! See our services [here](#).

**4. Have you planned out what to wear to the assessment day?**

Yes                      No

If "No", pick out an outfit that shows you are professional and gives a recruiter an idea of what you'll look like in the airline uniform. This should be business attire. Ask specific questions about what to wear and how to look your best for interviews during a one-on-one coaching session! I can give you advice about clothing, hairstyles and makeup that will be appealing to recruiters. See our services, click [here](#).

**5. Have you printed out all the required documents (e.g. CV, photos, passport copy, education certificates)**

Yes                      No

If "No", make sure you have copies of all required documents on hand. To be on the safe side, have more than one copy available and keep it in a safe place like a folder or envelope to make sure it stays crisp and clean.

## 7. Call the Flight Attendant: Useful External Resources

### Current Opportunities:

- [Emirates Careers](#)
- [Etihad Careers](#)
- [Qatar Careers](#)
- [Saudia Careers](#)
- [FlyDubai Careers](#)
- [Air Arabia Careers](#)
- [Gulf Air Careers](#)

### [Emirates Photo Guidelines](#)

### Frequently Asked Questions:

- [Emirates Airlines](#)
- [Etihad Airways](#)
- [Qatar Airways](#)

### Useful English Tests:

- [English Practice Tests](#)
- [More Practice](#)

If you feel like you need more help with the English test, get additional tests when you buy our How To Become Cabin Crew: Detailed Guide. [Coming Soon- Check for updates here!](#)





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CABIN CREW

Thank you for your time looking through this free guide! Elite Cabin Crew looks forward to hearing from you. We are ready to help you achieve your cabin crew dreams!

For more information, check out our social media, website or email us by clicking on the logos below:



Leave us a comment if you need any more information or if you would like to give us feedback about this free guide! We're here for you!